



Hello CAPANA Members,

Hope you are having a great Spring and wanted to catch you up on events for our CAPANA members. We had several members attend the ASPAN Conference in Philadelphia. There were great speakers and topics at the national meeting and we hope to share this information in planning future educational meetings for 2016-17.

The April meeting for CAPANA was, for the first time, hosted by Mercy Western Hills Hospital. Dr. William Beckmeyer, anesthesiologist and the head of Mercy Anesthesia group gave a wonderful presentation on "Anesthesia and Age: Should Things Be Done Differently?" **Thank you** Lois Ott and the perianesthesia staff for hosting the meeting, the great snacks and providing our speaker.

If you have not already registered, please go to ohiopana.org and download the DAPANA flyer found on the website home page or the education page, to go to Dayton on **May 14th** for the **OPANA Spring Conference and State Meeting**. There is a great program of educational topics and an opportunity for you to network with nurses from all of Ohio.

Our next **CAPANA Meeting** is at Bethesda North on **May 18** at 6:30 PM with **Lea Peacock, Patient Relations Coordinator** speaking about **"Turning Lemons into Lemonade"**. Social time and snacks at 6:00 PM. How many times do we have patients, families, doctors, or other staff who are confronting us when they are upset and/or angry? Lea will share ideas to handle negative situation differently.

Lea has been at TriHealth many years as patient relations coordinator and a very positive representative. She is notified and steps in to handle unhappy or difficult people, unusual "situations" that have occurred needing to be resolved, and will share some of her ways of dealing for the best possible outcome for all involved.



Plan now for the **June 15th** **CAPANA Dinner Meeting, Awards, and Installations of Officers** at Ferrari's Little Italy located on Miami Avenue in Madeira. We will start at 5:30 PM with more information and registration details in May. We are accepting nomination or self-nomination for next year's officers, so contact Sharon Gallagher at shern49@yahoo.com or debbyniehaus@zoomtown.com

Debby Niehaus, CAPANA President 2015-2016